

By signing this application, you are agreeing to acquire services (**Services**) set out below from Mobile Service Solutions Pty Limited (**MSS, we, us, our**) ACN 606 336 832. Once we have accepted your order some aspects of the service will be performed by our agents and you agree to deal with those agents as if they were us. You agree to comply with and be bound by the terms and conditions titled, "Mobile Service Solutions Standard Form of Agreement" as set out at mobileservicesolutions.com.au

1. Company Details:

Company name (you): _____ ABN: _____

Existing Account Number (If applicable): _____

Street Address:	Suburb:	State:	Postcode:
Postal Address:	Suburb:	State:	Postcode:

2. Contact Details:

Primary Contact Person:	Email:		
Position/Title:	Mobile:	Phone:	

3. Application Declaration:

The Customer ("You") apply to The Company ("we" or "us") for the supply of Telephone Services for the service numbers listed in section 10. You acknowledge that: Mobile Services as listed in this application are subject to our Standard Form of Agreement which is a Standard Form of Agreement for the purposes of Part 23 of the Telecommunications Act 1997 (Cth). By signing this application you agree that you have been given the opportunity to read, or have read, and agreed to abide by the terms and conditions set out in the Standard Form of Agreement. This application is accepted by us at the earlier of the time your mobile Services are activated or your SIM card is delivered. If you agree to a minimum term contract then the following early termination charges will apply if you terminate during that minimum term: Mobile Services and Mobile Broadband Services - Minimum monthly commitment per service x months remaining in contract. By submitting this application, the person submitting this application warrants that they are duly authorised to execute this application on behalf of the Customer. Note: If you are a residential customer, a sole trader or partnership in NSW or a customer in the Northern Territory you are entitled to cancel the contract you made at any time within the 10 business day cooling off period, for NSW (that ends 10 clear business days from application) and 10 calendar day cooling off period, for Northern Territory (that begins on the day we accept this application), by sending a cancellation notice to us.

4. Privacy:

We will collect personal information about you or information about your company, including but not limited to your electronic contact details such as email address and telephone numbers for the purpose of administering the services for which you apply, and as set out in our privacy policy. Please contact us directly to obtain a copy of our privacy policy. If you would prefer that we do not use your personal information and/or business information for direct marketing and/or for sending commercial electronic messages, please check this box

5. Credit Checks:

Prior to accepting your application, you have provided to us all information relevant to our assessment of your credit rating. You consent and acknowledge that you: Understand that the Privacy Act 1988 (Cth) allows us to give a credit reporting agency certain personal information about you; The information we disclose to a credit reporting agency includes 60 days overdue and for which debt collection action has started, information that in our opinion you have acted fraudulently or shown an intention not to comply with your credit obligations, and cheques drawn by you for \$100 or more which have been dishonoured more than once; Agree to our obtaining from a credit reporting agency a credit report containing information about your personal credit worthiness for purposes of assessing your application and assisting in collecting overdue payments, and to our obtaining information about your commercial activities or commercial credit worthiness from any business which provides information about the commercial credit worthiness of persons, your accountant or any other supplier to you; Agree to our giving to and obtaining from any credit provider named in your application or in a credit report on you issued by a credit reporting agency, information about your credit arrangements for the purpose of assessing your application, notifying a default by you, allowing another credit provider to ascertain the status of your arrangements with us where you are in default with one or more other credit providers and generally assessing your credit worthiness; and Understand the information exchanged can include any information about your business, personal and/or commercial credit worthiness, credit history or credit capacity which the Privacy Act allows credit providers to give to or receive from each other.

6. Payment Method:

Please tick one box only:				
<input type="checkbox"/> Direct Debit from Bank Account (complete Section A)		<input type="checkbox"/> Direct Debit from Credit Card (complete Section B)		
SECTION A – DIRECT DEBIT REQUEST AND AUTHORITY TO DEBIT				
By signing this document, The Customer authorises Telcoinabox Operations Pty Limited (trading as Telecommunications Payment Services), Direct Debit User ID 314572 on behalf of Mobile Service Solutions Pty Limited to debit The Customer's account detailed in the Schedule below on behalf of the Company. Debits may be in any amount and at the time due according to the arrangement between the Customer and the Company concerning charges incurred by the Customer and services provided by The Company. This authority remains in force until you notify the Company that you wish to cancel it.				
Company/Surname:		Given Names/ABN:		
Account Name:		Financial Institution Name:		
BSB:		Account Number:		
Authorised Signatory (Print name):		Signature:		
Position/Title:		Date:		
SECTION B – CREDIT CARD DEBIT AUTHORITY (VISA, MasterCard and American Express cards accepted)				
Where payment method is Credit Card or Debit Card, I authorise Mobile Service Solutions Pty Limited to charge the account nominated.				
Credit Card Number:		Visa	MasterCard	AMEX
				Exp Date:
Name on Card:		CCV Number:		Cardholder's Signature

7. Direct Debit Terms & Conditions:

1. We agree to be bound by this agreement when we receive your Direct Debit details complete with the particulars we need to draw an amount under it. 2. We only draw money out of your account in accordance with the terms of your agreement with the Company. 3. On giving you at least 14 days' notice, we may: Change our procedures in this agreement; Change the terms of your Direct Debit; or Cancel your Direct Debit. 4. When contacting us, you may ask us to cancel your Direct Debit. Please be aware that if direct debit or card charge is required for your service and you ask to cancel or later the terms of your Direct Debit, this may also involve cancellation of your service with us (and may result in costs and charges). 5. You may dispute any amount we draw under Direct Debit by contacting us, detailing your customer reference details and your bank account or credit card number as applicable. You must provide a detailed explanation of the basis for the dispute to assist in a resolution. 6. We deal with any dispute by the following procedure: We will investigate the dispute, and where necessary you are expected to provide your cooperation. This cooperation may include contacting your bank, providing account statements, or other means of substantiating a dispute. While a dispute is being investigated, you may request that we suspend pending payments until a resolution is reached. Please note that we will keep written record of dispute proceedings to assist in dispute resolution 7. If the day on which you must make any payment to us is not a business day, we will draw on your account under your Direct Debit on the following business day. If your financial institution rejects any of our attempts to draw an amount in accordance with your Direct Debit, we may continue to seek that payment and recoupment of any fees incurred by us as a consequence of that rejection until all amounts due are paid. 8. We will not disclose to any person any information you give us on your Direct Debit, which is not publicly available, unless you dispute any amount we draw under your Direct Debit and we need to disclose any information relating to your Direct Debit or to you or your financial institution to resolve the dispute. 9. To contact us in accordance with the above, please use the contact details available on our website by clicking on the link titled "Contact Us".

8. Mobile Plans:

MONTHLY SERVICE OPTIONS AND INCLUSIONS (MOBILES) Prices include GST									
Plan	Access Cost inc GST	Call Value Included	Mobile Data Included	Int. Calls [#]	SMS	MMS Standard	1300 calls	Calls on same network	Term
NANO	<input type="checkbox"/> \$20	\$200*	200 MB**	-	Unlimited	Included Value	Unlimited	Unlimited	1 month
MINI PROMO 12	<input type="checkbox"/> \$25 [^]	\$1000*	1.5 GB**	-	Unlimited	Unlimited	Unlimited	Unlimited	12 month
STANDARD PROMO 12	<input type="checkbox"/> \$40 [^]	Unlimited	4.0 GB**	100 minutes	Unlimited	Unlimited	Unlimited	Unlimited	12 month
SUPER PROMO 12	<input type="checkbox"/> \$45 [^]	Unlimited	10.0 GB**	300 minutes	Unlimited	Unlimited	Unlimited	Unlimited	12 month
MAX PROMO 12	<input type="checkbox"/> \$50 [^]	Unlimited	20.0 GB**	300 minutes	Unlimited	Unlimited	Unlimited	Unlimited	12 month

*Most National Calls \$0.40 flagfall + \$0.99 per min for excess usage. ** \$0.03 per MB for usage over Mobile Data Included. #Apart from China which calls to mobile are included, minutes can be used only to call international landlines. [^] Promotional price valid for customers on 12-month plans signed during 04/16/2018 – 30/09/2018.

9. MBB Plans:

MONTHLY SERVICE OPTIONS AND INCLUSIONS (MOBILE BROADBAND) Prices include GST				
Plan	Access Cost inc GST	Mobile Data Included	Excess Usage per MB	Included Data Cost per/MB
SMALL	<input type="checkbox"/> \$30	3 GB	\$0.03 per MB	\$0.01 per MB
MID	<input type="checkbox"/> \$45	6 GB	\$0.03 per MB	\$0.0075 per MB
LARGE	<input type="checkbox"/> \$65	10 GB	\$0.03 per MB	\$0.0065per MB

08 9779 9966

info@fairtel.com.au
www.fairtel.com.au

13. Signature and Authorisation:

1. All prices are quoted inclusive of GST. 2. Full pricing can be viewed on the Critical Information Summaries for the specific plan. 3. Mobile Broadband plans are data only plans, with no capability to receive and send calls (including emergency calls), SMS and MMS. 4. Excluded (non-standard) call types are: Call forwarding (Nano and Mini only), directory services, international voice including calls to fixed lines or mobiles that switch/divert or recalling, international roaming, Premium Calls, Premium SMS, VoIP services and 19xx services. 5. When the included call value amount on a plan is reached all calls will be charged at the standard rates. 6. Fair Usage policy applies to all mobile plans in relation to call usage, SMS, MMS, and data. 7. Calls are charged in 60 second increments. 8. A set amount of mobile data is included each month as part of the mobile plan. Unused monthly data allowance cannot be rolled over. 9. Upon exceeding the monthly included data allowance, you will be charged excess data as per standard rates. 10. Data usage will be metered in kilobytes, where 1024 bytes = 1 Kilobyte (KB) and includes both uploads and downloads. 11. MSS under the brand name [Insert SP name] uses part of Telstra's 4G and 3G mobile network. 12. The mobile product of MSS provide [Insert SP name] Nano, Mini, Standard, Super, Max, Small Medium and Large mobile plans uses part of Telstra's 4G and 3G mobile network with a 4G coverage footprint of 96.5% and a combined 4G and 3G coverage footprint of more than 98.8% of the Australian population covering 1.62 million square kilometres. 13. Handsets not capable of 4G will only receive 3G coverage. 14. Check your area at www.mobilemaps.net.au/4G. 15. An Early Termination Fee (ETF) of \$55 (inc GST) applies if you change plans, porting your number away or cancel your service. The total amount owing will be the cost of any usage incurred up until the time of cancellation plus the minimum monthly charge and the respective ETF. 16. Telstra Retail Customer Service numbers 132000, 132203, 132674 and 132999 are billed as Excess Usage on Nano and Mini plans. 17. Standard Form of Agreement – This Mobile Service is supplied in accordance with the terms of the Standard Form of Agreement. Mini, Standard, Super and Max PROMO T&Cs: 1. Promotions valid from 16 April 2018 to 30 September 2018. 2. Not to be used in conjunction with any other offer and/or promotion. 3. Discount applies for the duration of the contract term to eligible sales (Mini, Standard, Super and Max Promo) activated between 16 April 2018 to 30 September 2018. 4. Only Prima Mobile services contracted for a 12-month period are eligible. 5. Promotional pricing is forfeited if a service is cancelled, ported out, is suspended for 3 months or more and/or changes plan to a lower spend service (including to another Promo plan). 6. A full ETF of \$55.00 Inc. GST applies at any time. 7. [Insert SP name] reserves the right to vary the terms of these promotions at any time

Authorised Signatory (Print Name):

Signature:

Position Title:

Date: